



# iPECS One A Quick Guide

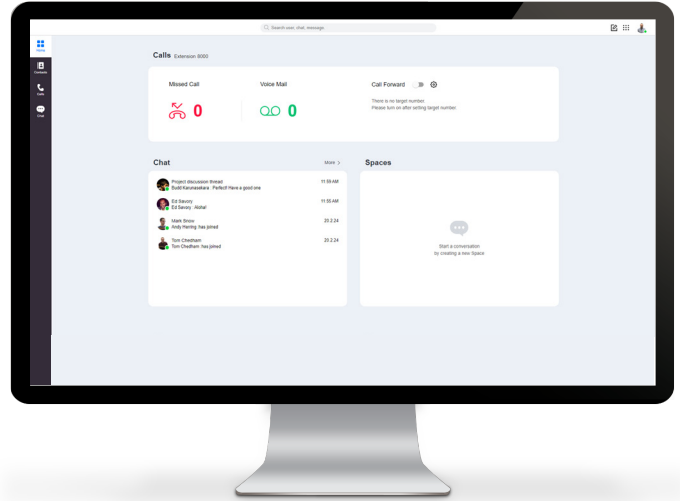
**iPECS**  
Your Communications Solution

## Overview

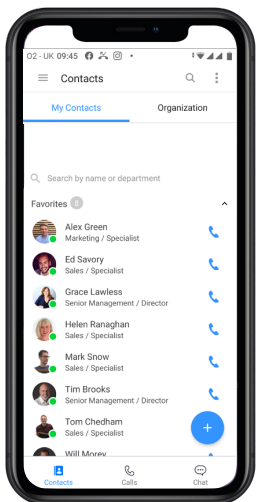
iPECS ONE is the next generation of mobile and & PC-based voice and video communications. PC users and IT managers no longer need to download applications and manage software releases with iPECS ONE on PCs. iPECS ONE is built on WebRTC, allowing PC-based users to setup voice, video and chat sessions quickly and easily from their browser. Mobile users will access iPECS ONE via an Android or iOS app (mobile phones only).

iPECS ONE incorporates key communication elements designed to maximise user efficiency in terms of interactions with customers and colleagues:

- Voice calls: Make, receive, and manage calls from your PC or mobile.
- Chat: Use instant chat to communicate and share media with colleagues on a one-to-one basis or via groups.
- Video: High quality 1:1 video sessions with colleagues where a chat session or voice call is not enough.
- Contacts: Quickly access and manage company and personal contacts from a PC or mobile.
- Call Log: Instant access to call history from a mobile or PC makes returning missed calls easy.



## Technical Areas



- Browser support: Chrome
- Mobile support: Android or iOS
- Device support:
  - PC or Mac for Browser
  - Mobile phone for Android or iOS (Tablets are not supported at this time)

During the first part of 2021 iPECS ONE will be enhanced to provide synchronisation to Outlook and support multi-party video collaboration. At this time it will be possible to invite external parties into a video session.

iPECS ONE will shortly be available to you as an iPECS Cloud customer. Please contact your account manager to register your interest and for details of user costs.



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